

incorporated therein, and a transmittal sheet therefor. Also enclosed are two (2) sets of drawings showing the approved changes marked in red.

Claims 1-8 and 12-20 are canceled. Claims 9 and 10 are amended. The amended claims showing changes made are contained at the end of this section and entitled "VERSION WITH MARKINGS TO SHOW CHANGES MADE". Claims 21-26 are added.

Accordingly, claims 9, 10, 11, and 21-26 are pending.

Applicant would like to respectfully point out that the proposed combination of Japanese Patent No. 361,150,065 to Wakabayashi and U.S. Patent No. 6,464,135 to Cohen et al. (referred to herein as "Cohen") made in the Office Action is improper for the reasons explained hereinbelow.

First, there is no teaching or suggestion anywhere in the prior art to combine Wakabayashi and Cohen as proposed in the Office Action. Wakabayashi discloses an ATM having a movable Braille device 43 which is vibrated to guide a blind person to the card insertion port. Wakabayashi discloses a complete and fully adequate apparatus to enable a blind person to locate the movable Braille device 43 as well as the card insertion port. Since the apparatus described in Wakabayashi is complete and fully adequate to enable a blind person to locate the movable Braille device 43 and the card insertion port, there cannot be any need or motivation to modify the ATM of Wakabayashi to provide this capability or functionality.

Second, even if Wakabayashi was modified in view of Cohen, as proposed in the Office Action, the result would not be an ATM having a structure recited in any of claims 9, 10, 11, and 21-26 in the present application. Cohen clearly teaches that the physical guide bars are used to position a user's finger to one of a number of navigation zones associated with different portions of a touchscreen (see column 3, lines 41-60 in the specification of Cohen). Accordingly, any modification of the ATM of Wakabayashi with the teachings of Cohen would only result in an ATM having a touchscreen and physical guide bars which position a user's finger to one of a number of navigation zones associated with different portions of the touchscreen, and not a structure recited in any of claims 9, 10, 11, and 21-26 of the present application.

If the Examiner continues to reject claims of the present application by modifying Wakabayashi in view of Cohen, it is respectfully requested that the Examiner explain in detail why one skilled in the art would be motivated to modify Wakabayashi in view of Cohen as proposed in the Office Action when the apparatus disclosed in Wakabayashi is clearly complete and fully adequate in guiding a blind person to locate the movable Braille device 43 and the card insertion port. Absent an adequate explanation, it is respectfully submitted that the rejection of the claims under 35 U.S.C. Section 103 is improper and, therefore, should be withdrawn.

In view of the foregoing, it is submitted that the application is in condition for allowance, and allowance of the application is respectfully requested.

Respectfully submitted,



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VERSION WITH MARKINGS TO SHOW CHANGES MADE

9. (Amended) A method of leading a user through a transaction at a self-service terminal including a user interface having a plurality of user interface elements, wherein the transaction involves using the elements in a predetermined sequence, the method comprising the steps of:

- (i) identifying which user interface element the user has to interact with to conform to the predetermined sequence;
- (ii) identifying a tactile guide extending from a navigation area to the identified user interface element;
- (iii) selectively vibrating the identified tactile guide to assist the user in locating the user interface element;
- (iv) detecting when the user has completed an interaction at the user interface element; and
- (v) repeating steps (i) to (iv) until the transaction has been completed.

10. (Amended) A method of leading a customer at an automated teller machine (ATM) through an ATM transaction involving using [the] a plurality of ATM customer interface elements in a predetermined sequence, the method comprising the steps of:

- (i) identifying which ATM customer interface element of the plurality of ATM customer interface elements the ATM customer has to interact with to conform to the predetermined sequence;
- (ii) identifying a tactile guide extending from a navigation area to the identified ATM customer interface element; and
- (iii) selectively vibrating the identified tactile guide to assist the ATM customer in locating the ATM customer interface element while maintaining other tactile guides substantially free of vibrations.

11. A method according to claim 10, further comprising the steps of:

- (iv) detecting when the ATM customer has completed an interaction at the ATM customer interface element; and

(v) repeating steps (i) to (iv) until the ATM transaction has been completed.